FREQUENTLY ASKED QUESTIONS

1. What are the options for permits?
   Resident students have one permit option, Semester Parking. Commuter students have two permit options, Semester Parking or Daily Parking. The Semester Parking Permit is paid in full at the beginning of each semester. The Daily Parking Permit is paid per use. Our system will be able to detect your usage and determine which billing structure suits your parking needs. The total fees are calculated each month and posted to your student financial account.

<table>
<thead>
<tr>
<th>PERMIT OPTION</th>
<th>DAILY COST</th>
<th>FALL SEMESTER</th>
<th>SPRING SEMESTER</th>
<th>BILLING</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resident</td>
<td>Not Applicable</td>
<td>$385</td>
<td>$385</td>
<td>Student Account billed at start of semester</td>
</tr>
<tr>
<td>Commuter</td>
<td>$6.75/day</td>
<td>Capped at $96.50/month, $385/semester</td>
<td>Capped at $96.50/month, $385/semester</td>
<td>Student Account billed monthly Sept-May</td>
</tr>
</tbody>
</table>

2. If I register for a Daily Parking Permit, will I automatically get charged the monthly capped amount?
   No, acquiring a permit does not mean that you will automatically pay a monthly fee for parking. Instead, you will only be charged for your usage.

3. Will I get charged each time I enter the parking deck in any given day?
   Although the Daily Parking Permit option includes daily rates with monthly/semester caps, you will not be charged each time you enter the parking deck in a single day. For example, Customer A enters the parking deck at 9:00am and leaves for lunch at 12:00pm. After their lunch, Customer A returns to the parking deck at 1:00pm. When Customer A leaves the parking deck for the day at 5:00pm, a single daily rate of $6.75 will be charged.

4. If I usually enter the parking deck in the evening and I have to enter before 2pm on a specific day, how does that work?
   The evening rate ($1/day, capped at $12/month) only applies to parking after 2pm, Monday-Friday. If you park at any point before 2pm, you will be charged the $6.75/day rate, which is capped at $96.50/month. Thus, it is possible to be charged two different rates within the same month depending on when you park. For example,
Customer A parks after 2pm 18 times in a month. Customer A also parks before 2pm 2 times that month. Customer A will be charged $25.00 ($12 evening rate cap + [$6.75 daily rate x 2]=$25.00).

5. **When does the fee structure start?**
   Prices effective August 15, 2024 through August 14, 2025.

6. **If I park in an ungated parking lot, how will my use be recorded and billed appropriately?**
   Our parking services team monitors the open surface lots several times per day to record these transactions.

7. **What parking fees will be shown on my Student Account?**
   Parking fees are based upon your permit option selected during registration. Semester Parking permits are charged at the beginning of the Fall and Spring semesters. Daily Parking permits are charged each month. Your parking fees will reflect your usage for the previous month. For example, your September parking usage and fees will be shown on your October statement. You will not be charged more than the maximum capped amount each month.