FALL 2021 RETURN TO CAMPUS TRANSPORTATION AND PARKING
UNIVERSITY FACULTY AND STAFF
FREQUENTLY ASKED QUESTIONS

Do I need a new parking permit?
Emory's parking permit system changed on 9/1/2020. If you replaced your permit since that change, you will not need to do anything further to prepare for Fall, 2021. If you have not been parking on campus, you will need a new permit. Go here to request a new permit:
https://myaccount.parking.emory.edu/Account/Portal

When will the temporary parking assignments end?
During the pandemic while there has been less demand for parking on campus, we have been able to temporarily assign parkers to closer deck locations. With the full return to campus, we will need to discontinue those temporary assignments. The transition back to original assignments will take several weeks. We will begin the transition back to pre-pandemic assignments on June 30. Each current permit holder will receive a notification email from Parking Services at least two weeks in advance of any access change to the permit. This will give everyone enough time to adjust to returning to their original assignment.

If I discontinued my permit, will I get my pre-pandemic parking assignment back in the fall?
Yes, in most cases faculty and staff will retain their pre-pandemic parking assignment.

I signed up on a waitlist to a preferred parking deck. Am I still on the list?
Yes. We have all the waitlist data saved and will be using this in assigning decks.

Will I be able to sign up for a Summer switch?
No. Once we transition out of our pandemic assignments, you will use your previous parking location.

Are there any changes to the employee permit cost?
There are no changes in overall permit fees, but we added an option to pay only for days of parking used. The reserved space cost remains $134.67 per month, no daily rate option is available.

Customer	Daily Cost	Month	Billing
Faculty & Staff	$6/day	Capped at $56/month	Pre-Tax
General Parking			Payroll Deduction

Customer	Permit Type	Cost	Billing
Faculty & Staff	Evening – After 2 pm,	$1/Day	Pre-Tax
General Parking	Monday – Friday	Monthly Cap of $10	Payroll Deduction

Note: The evening rate ($1/day, capped at $10/month) only applies to parking after 2 pm. If you park at any point before 2 pm, you will be charged the $6/day rate, which is capped at $56/month. So, it is

possible to be charged two different rates within the same month depending on when you park. For example, Employee A parks after 2 pm 18 times in a month. Employee A also parks before 2 pm 2 times that month. Employee A will be charged $22 ($10 *evening rate cap* + [$6 daily rate X 2] = $22). You will never be charged more than $56.

If I am using the "pay as you go" model, how can I check my parking usage?
Faculty and staff may login with their Emory NetID and password to check their parking usage and transactions by clicking here.
NOTE: Employees paying for parking via payroll deduction will see the prior month usage and respective charges on their pay advice. For example, the January pay advice will reflect the parking charges for the month of December.

Will I get charged each time I enter the parking deck in any given day?
No, you will not. The new parking structure includes daily rates with a monthly cap. You will not be charged each time you enter the parking deck in a single day. For example, Customer A enters the parking deck at 9:00am and leaves for lunch at 12:00pm. After their lunch, Customer A returns to the parking deck at 1:00pm. When Customer A leaves the parking deck for the day at 5:00pm, a single daily rate of $6 will be charged.

What is the University Employee Parking Fee Structure?
The new parking fee structure for all University faculty/staff permit holders automatically became effective on September 1, 2020.

Customer	Daily Cost	Month	Billing
Faculty & Staff	$6/day	Capped at $56/month	Pre-Tax
General Parking			Payroll Deduction
Off-Peak Parking			

Option for evening shift employees. Regular daily rate applies if permit is used to enter the deck before 2:00pm.

Customer	Permit Type	Cost	Billing
Faculty & Staff	Evening – After 2 pm, Monday – Friday	$1/Day Monthly Cap of $10	Pre-Tax Payroll Deduction

Note: The evening rate ($1/day, capped at $10/month) only applies to parking after 2 pm. If you park at any point before 2 pm, you will be charged the $6/day rate, which is capped at $56/month. So, it is possible to be charged two different rates within the same month depending on when you park. For example, Employee A parks after 2 pm 18 times in a month. Employee A also parks before 2 pm 2 times

that month. Employee A will be charged $22 ($10 *evening rate cap* + [$6 daily rate X 2=$22). You will never be charged more than $56.

Are there any changes to the Smart Commute Programs?
Yes, there will be changes. At this time, details regarding the Smart Commute programs (previously known as Commute Alternative Programs) are being finalized for Fall 2021.

Will all Emory shuttles be operating at full capacity in the fall semester?
This is still being studied, a decision will be announced soon. A COVID-19 Mitigation Plan to support full seated capacity on shuttles is under review by leadership. Transportation & Parking Services remains committed to following CDC guidelines, EHSO requirements, and public transit industry standards.

Are vanpools operating?
We will continue to support faculty and staff who choose vanpool as their commute option. There will be no changes to the current monthly subsidy ($75 - $100).

What are the guidelines for using Uber or Lyft?
CDC Guidelines for Rideshare can be found here: https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/rideshare-drivers-for-hire.html . As of February 2, 2021, masks are required on public transportation, including rideshare services like Uber and Lyft.